

Refund Policy:

1. Refund Eligibility:

- EPMN will consider refund requests for services that have not been satisfactorily delivered or completed as per the agreed-upon terms.

2. Time Frame:

- Clients must submit refund requests within 5 days of the service delivery.
- Refund processing will commence within 30 days upon approval.

3. Service Acceptance:

- Clients are deemed to have accepted the service upon completion unless specific concerns or issues are reported within 5 days of service delivery.

4. How to Request a Refund:

- Refund requests must be submitted in writing to info@epmn.in/+91-9999988530.
- Clients should provide detailed reasons for the refund request, including any supporting documentation.

5. Non-Refundable Services:

- Certain services may be deemed non-refundable due to their nature. These will be clearly communicated prior to engagement.

Terms & Conditions:

1. Service Engagement:

- Clients agree to engage EPMN for services based on the terms outlined in the service agreement.
- All communication related to services will be conducted through email for record purpose.

2. Payment Terms:

- Payment for services is due as per the terms outlined in the service agreement.
- Failure to make payments may result in the suspension or termination of services.

3. Scope of Work:

- The scope of work for each service engagement will be clearly defined in the service agreement.
- Additional services not covered in the agreement will be subject to separate terms.

4. Confidentiality:

- EPMN will treat all client information as confidential and will not disclose it to third parties without explicit consent.

5. Client Responsibilities:

- Clients are responsible for providing necessary information and cooperation to facilitate the delivery of services.
- Delays caused by client actions or inactions may affect the agreed-upon timelines.

6. Termination of Services:

- EPMN reserves the right to terminate services in the event of client non-compliance with the terms and conditions outlined in the service agreement.

7. Modification of Terms:

- EPMN may modify these terms and conditions with notice to clients. Changes will be effective 5days after notification.

8. Governing Law:

- These terms and conditions are governed by the laws of Delhi Jurisdiction.

9. Contact Information:

- For any inquiries regarding the refund policy or terms & conditions, please contact us at info@epmn.in.